

**Expert assistance for gaining lawful, calm, and professional entry for prepaid meter installations and maintenance.**



## A Collaborative Approach to Operational Challenges

Utility providers and prepaid meter installation teams increasingly face difficulty gaining lawful access to properties where occupants refuse entry, particularly in cases involving "Freeman on the Land" individuals. These residents may resist court authority or obstruct work on spurious legal grounds, leaving field engineers exposed to potential confrontations and compliance risks.

When meters require replacement, disconnection, or upgrades under warrant, even a short delay can affect your safety targets and customer service scheduling. The Lock Father eliminates these hurdles by providing a controlled, fully documented entry process that allows your engineers to complete their work safely and on time. Our goal is simple: to enable your team to reach the meter safely, lawfully, and without disruption.

## Tactics vs. Solutions: Facilitating Smooth Access

We counter complex occupant behaviours with professional, non-confrontational solutions designed to protect your staff and reputation.

Occupant Tactic	The Lock Father Professional Solution
Denial of access for meter disconnections or inspections	MLA-approved specialists focused on gaining entry swiftly and lawfully.
Rejection of court authority or warrant validity	Disciplined execution of entry under proper warrant or court authority.
Altered locks or blocked entry points	Use of advanced specialist tools for non-destructive entry wherever possible.
Obstruction of work based on pseudo-legal "safety" grounds	Fully documented entry processes and pre-entry risk assessments to ensure total compliance.
Attempted confrontation with field engineers	Discreet operations alongside your team to avoid escalation and maintain professional calm.



## Our 4-Step Operational Protocol

We ensure every operation is planned with the required discretion for utility work.

### 1. Advance Planning & Risk Assessment

All operations are planned, including a pre-entry risk assessment and close coordination with your engineers or legal representatives.

### 2. Specialist Non-Destructive Entry

Our locksmith teams are trained in non-destructive techniques, using advanced tools to open doors safely with minimal disruption to the property.

### 3. On-Site Collaboration

Our locksmiths work discreetly alongside your field teams, ensuring entry is performed only under lawful authority and in full compliance with your industry guidelines.

### 4. Audit & Re-Securing

All actions are fully documented for audit purposes. We ensure the property is re-secured in a single visit, allowing your teams to depart swiftly after the job is done.

## Contact Our Specialist Team

To discuss your organisation's requirements or arrange a consultation:



08000 113 933

or



jobs@thelockfather.co.uk

For more information, visit our website: [LockFather.co.uk](http://LockFather.co.uk)

## Safety, Accountability & Standards

The Lock Father operates under the highest safety standards to ensure your compliance teams can sign off on our involvement without friction.

### • MLA Approved

We are vetted, qualified, and inspected by the Master Locksmiths Association.

### • Industry Accreditations

Fully accredited by CHAS and SafeContractor, with regular training in Health & Safety at Work regulations.

### • Warrant Expertise

Specialised training in court and warrant-based access procedures to ensure every visit is lawful and compliant.

### • Proven Reliability

With 14 years of specialist entry experience, including major national cases, we bring clarity and steady progress to complex settings.

